

WARRANTY INFORMATION

1-YEAR LIMITED WARRANTY

Hearthmark, LLC doing business as Jarden Home Brands warrants that for a period of one year from the date of purchase, this product will be free from defects in material and workmanship. Jarden Home Brands, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. DO NOT attempt to repair or adjust any electrical or mechanical functions on this product. Doing so will void its warranty.

The warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance.

This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than Jarden Home Brands or an authorized Jarden Home Brands service center. Further, the warranty does not cover: Acts of God, such as fire, flood, hurricanes and tornadoes.

What are the limits on Jarden Home Brands' Liability?

Jarden Home Brands shall not be liable for any incidental or consequential damages caused by the breach of any express, implied or statutory warranty or condition.

Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty.

Jarden Home Brands disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise.

Jarden Home Brands shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of profits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser by any other party.

How to Obtain Warranty Service

In the U.S.A.

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-240-3340 and a convenient service center address will be provided to you.

In the U.S.A., this warranty is offered by Hearthmark, LLC doing business as Jarden Home Brands located in Daleville, Indiana 47334. If you have any other problem or claim in connection with this product, please write our Consumer Service department.

SERVICE AND MAINTENANCE

Replacement Parts

- Pot, Stirrer, Knob Only and Glass Lid – Call 1-800-240-3340 in the U.S.

To assist us in serving you, please have the freshTECH Jam & Jelly Maker model number and date of purchase available when you call. The model number is located on the bottom of the appliance Base.

U.S. 1-800-240-3340

Hours of Operation: Monday - Friday, 8:30am - 4:30pm EST